



## **AMC SERVICES**

IT COMPUTER SOLUTION SERVICES offers Annual Maintenance Contracts (AMC) for various services and products, including computer AMC. We take care of your computer and its parts after the warranty period expires. Our professional support is available both onsite and remotely. We proactively monitor networks to identify and resolve issues with effective troubleshooting techniques. We focus individually on each project to build strong customer relationships.

### **Our services include:-**

- 1) Sales of assembled and branded Laptops & Computers Network Cabling Wi-Fi Installation
- 2) Data Security Solutions
- 3) Computer Hardware Maintenance
- 4) Anti-Virus Solutions & Printer & CCTV Solutions

Our partnerships with hardware suppliers enable us to offer competitive quotations. As a leading IT Infrastructure Service and Computer AMC Provider in Delhi/NCR, IT COMPUTER SOLUTION SERVICES provides AMCs for laptops and desktops to ensure preventive maintenance and system protection.



## Our Computer AMC Service includes:-

A Computer AMC (Annual Maintenance Contract) is a pre-paid agreement for routine maintenance and support of computer hardware and software. It typically includes services like regular system checkups, software update virus protection, hardware diagnostics, and troubleshooting. AMCs offer both on-site and remote assistance resolve issues quickly and efficiently.

Monitor maintenance Virus protection and removal to keep your computer free from spyware/adware  
Smart tune-up for better performance and cost savings Comprehensive support for all PC repair needs  
Add or remove computer hardware Network troubleshooting Additional support services.

### Preventative Maintenance:

Regular checkups and upkeep to prevent breakdowns and ensure continuous functionality.

Troubleshooting and Repair: Prompt assistance and resolution of issues, including on-site or remote Support

Software and Hardware Support: Assistance with software installations, updates, and hardware troubleshooting

Network Security: Support for network security issues, including antivirus and firewall management.

# COMPUTER AMC SERVICES



acer  
Lenovo



IT business consultant



## Home Repair Services

Laptop Computer Desktop Printer repair service at your doorstep

**We serve you online!**

**We offer two types of Annual Maintenance Services (Computer AMC services):**

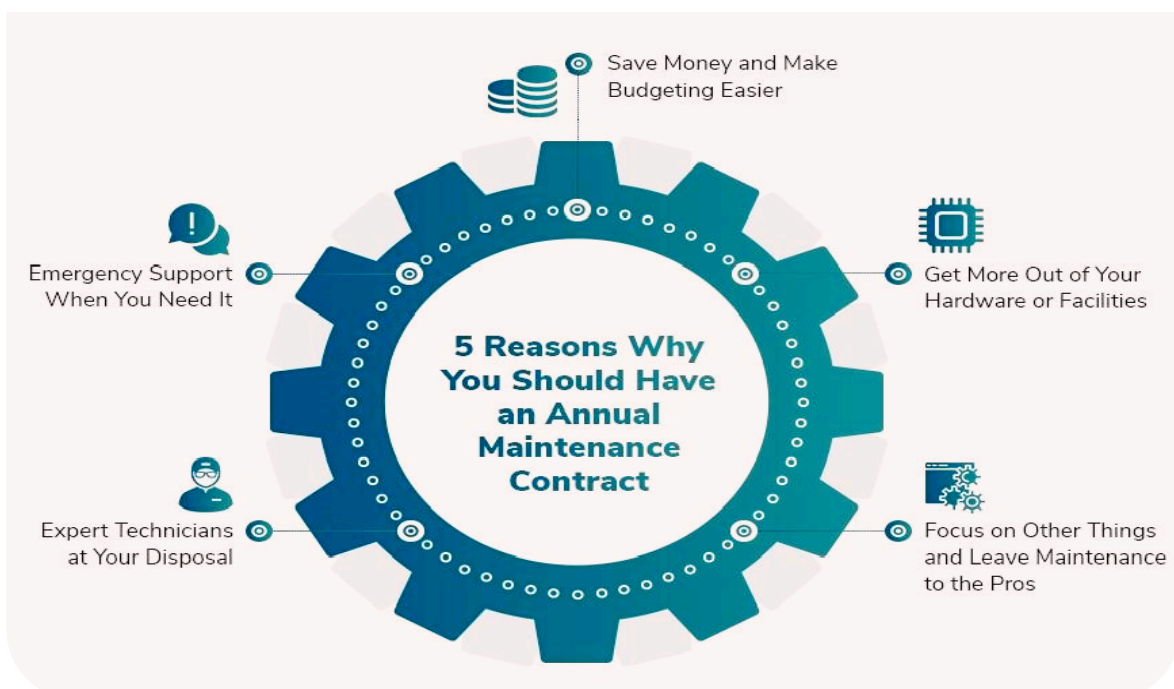
**Non-Comprehensive Annual Maintenance Contract:** This includes repairs and services only, with the customer covering the cost of defective parts.

**Comprehensive Annual Maintenance Contract:** This covers all parts and labour, with no extra charge for replacements. We provide 24/7 onsite service within 24 hours. Our expertise lies in onsite computer repair and network support for large and medium-sized businesses.

**We provide AMC services for both computers and laptops.**

**Business & Home**  
**Annual Maintenance Contract (AMC)**  
Delhi | Noida | Gurgaon

The banner features a dark blue background with decorative elements like a yellow circle, a blue triangle, and a lightning bolt. In the center is a circular inset image of a modern office desk with a computer monitor, keyboard, and mouse.



# QUOTATION FOR DESKTOPS AND LAPTOPS AMC

## Business Packages (AMC INVOICE)

FEATURE	QUICK FIX	DELHI	DELHI & NCR
WORK TIMING	9:30 AM to 8:00 PM	9:30 AM to 8:00 PM	9:30 AM to 8:00 PM
RESPONCE TIME	< 1 Hour OL & Within 24 Business Hours OS	< 1 Hour OL & Within 24 Business Hours OS	< 1 Hour OL & Within 24 Business Hours OS
EXTRA SITE VISIT			
NETWORKING		Basic Included*	Basic Included*
COMPLEMENTARY VISIT	NA	Monthly Visit	Monthly Visit
ACCOUNT MANAGER	NA	Dedicated Account Manager	Dedicated Account Manager
SERVICES	<ul style="list-style-type: none"><li>· Computer / Laptop / AIO / Printer</li><li>· Up to 3 SW issues in 1 computer</li><li>· Cost for 1 Support Instance</li><li>· 1 Month support warranty</li></ul>	<ul style="list-style-type: none"><li>· Computer / Laptop / AIO / Printer</li><li>· Unlimited Support On-Remote</li></ul>	<ul style="list-style-type: none"><li>· Computer / Laptop / AIO / Printer</li><li>· Unlimited Support On-Remote</li></ul>
PLANS	Rs. 400/-* PerComputer Non-Comprehensive Visiting Charge	1-10 PCs Rs.1400/- *Annually Per Device without Non-Comprehensive	1-10 PCs Rs.1500/-*Annually Per Device without Non-Comprehensive
PLANS	Rs. 400/-* PerComputer Non-Comprehensive Visiting Charge	11- 25 PCs Rs. 1300/-* Annually Per Device without Non-Comprehensive	11-25 PCs Rs. 1400/-* Annually Per Device Non-Comprehensive

Note: - Basic Network included with computer AMC This quote is based on provided information; the bill will be based on actual counts.