

Company Profile

Company Profile – IT COMPUTER SOLUTION SERVICES

IT COMPUTER SOLUTION SERVICES, established in 2025, is a proprietorship company. Owner of this company has 8 years of experience in the IT Industry. We provide a range of services including computer systems, maintenance, and support to corporate organizations and private individuals. Our qualified staff ensure quality service both before and after sales.

Specialist in hardware and software installation and maintenance, we offer Branded or name-brand workstations, servers, peripherals, and software. Support services/contracts for hardware and software. Rental Computer workstations and laptops.

Benefits of Choosing our Company

Reduced Downtime: Explain how AMC services minimize disruptions to business operations.

Cost-Effective Solutions: Highlight the long-term cost savings of proactive maintenance over reactive repairs.

Peace of Mind: Emphasize the reassurance of having a reliable IT support partner.

Increased Productivity: Show how optimized systems and reduced downtime contribute to improved productivity.

Expert Technical Support: Reinforce the company's commitment to providing skilled and knowledgeable IT professionals.

Our Expertise

Managed and Monitoring Services Cloud Services – Microsoft 365 Mail, Archive, Backup, VOIP Internet Setup and Support Sales of Hardware and Software Servers, Desktops, UPS Networking: Routers, Wireless, Switches

Preventative Maintenance:

Regular checkups and upkeep to prevent breakdowns and ensure continuous functionality.

Troubleshooting and Repair:

Prompt assistance and resolution of issues, including on-site or remote support.

Software and Hardware Support:

Assistance with software installations, updates, and hardware troubleshooting.

Network Security:

Support for network security issues, including antivirus and firewall management.

Services Available

Sales, Installation, and Upgrades: Comprehensive hardware and software services.

Networking: Expertise in Microsoft Windows, network administration, and installation.

Customer Support Centre: Efficient management of hardware maintenance and general support contracts through a dedicated Customer Support Centre. This ensures optimal service with precise call logging and task delegation.

Contractor Services: Qualified contractors available for casual or temporary site support.

Other Benefits

- Reduced downtime: Minimizing disruptions to your work by addressing issues quickly.
- Extended lifespan: Regular servicing can prolong the life of your laptop.
- Cost savings: Predictable expenses by covering maintenance and repair costs within the contract.
- Peace of mind: Knowing that your laptop is being professionally maintained.

[DISASTER RECOVERY OR BACKUP PLANS](#)

[Data Recovery \(DR\) Plan](#)

Although disaster recovery may not seem immediately relevant to the daily tasks of IT managers, it is essential to have one in place for when it is needed.

We provide the necessary infrastructure and contingencies for server disaster recovery. Additionally, we offer backup mail facilities in case of server or Internet outages.

[Products and Services](#)

[PC & Servers:](#) Compatible desktops and servers customized to meet your requirements and specifications.

[Laptops:](#) Sales and service.

[Brand Name Computers:](#) Renowned PCs and Servers including Dell, HP, IBM, Lenovo, Compaq, and Toshiba.

[Sales / Installation / Upgrades:](#) Comprehensive hardware and software solutions.

[CCTV Supply and Installations:](#) Including Annual Maintenance Contracts (AMC).

[Networking:](#) Provision and configuration of switches and routers.

[Windows Installation and Data Recovery:](#) Professional installation and lost data recovery services.

[Microsoft Windows Network Administration and Installation:](#) Services for Windows.

[Customer Support Centre:](#) Hardware maintenance and support contracts managed through a dedicated Customer Support Centre to ensure optimal service delivery.

[Terminal Server \(Remote Access and Published Applications\):](#) Installation and upgrades.

[Project Support:](#) Available for casual or relief site support.

[Troubleshooting and Repair:](#) If issues arise, the AMC provides support for diagnosing and fixing problems, potentially including hardware and software support.

Few of our Existing Clients :-

- 1) Nextechnogen Pvt. Ltd. (E-48, Sector 63 Noida)
- 2) Paatala Protection Services. (398 /16F, Sadh Nagar, Palam Colony, New Delhi -110045)
- 3) Lumen International Media Ventures (OPC) PVT. LTD.
(Flat no- 215, Rosewood Apartment Sec-13 , Dwarka Delhi-110078)